

# European Projects for the Touristic Exploitation of the Cultural Heritage: from the concept to the proposal, from the project implementation to the achieved results sustainability.

ITALI Seminars  
"The European Projects for the Territorial  
Cooperation: Opportunities, Experiences and Results"  
Keynote Speaker Enzo Finocchiaro  
Rimini 19 Aprile 2016

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# SEMINAR Introduction

## Introduction

- Who I am and What I've done
- Who you are and What you are interested to

### **The Today Seminar Theme**

European Projects

for the Touristic Exploitation of the Cultural Heritage:  
from the concept to the proposal,  
from the project implementation to the achieved results  
sustainability

# European Projects for the Touristic Exploitation of the Cultural Heritage



# European Projects for the Touristic Exploitation of the Cultural Heritage

## Last Projects lead by Province of Rimini



Programme co-funded by the  
EUROPEAN UNION



PROVINCIA  
DI RIMINI



# European Projects for the Touristic Exploitation of the Cultural Heritage - **Lead by Rimini Province**

EU Projects carried out by Rimini Province:

- CADSES 2000-2006 **ROMIT** Project: Roman Itineraries
- IPA 2007-2013 **ADRIAMUSE** Project: Adriatic Museums Network
- SEE 2007-2013 **DANUBE LIMES BRAND**
- CE 2007-2013 **CUSTODES** Project: Cultural Sites and Tourism Development of European Strategies
- IPA Adriatic 2007-2013 **HERA** Heritage in Adriatic



# ADRIAMUSE Project - Adriatic Museums Network

Let's explore it together

Website : [www.adriamuse.org](http://www.adriamuse.org)



[iuav.adriamuse.org](http://iuav.adriamuse.org) / [euromuse.net](http://euromuse.net)

English Hrvatski Italiano BiH Crnogorski Shqipe



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Province of Rimini

# ADRIAMUSE Project - Adriatic Museums Network

Let's explore it together

**Acronym:** AdriaMuse

**Title:** ADRIA.MUSE Inside-out: museums and exhibitions beyond the walls

**Call:** Ordinary projects 1st call

**Priority:** 3 Measure: 3.3 Communication networks

**Total budget:** € 1.762.670,80

IPA contribution: € 1.476.595,18 (83,77%)

**Start date:** 03/2011

**End date:** 10/2013

**Project web:** [www.adriamuse.org](http://www.adriamuse.org)



# ADRIAMUSE Project - Adriatic Museums Network

Let's explore it together

AdriaMuse is a cross-border project IPA Adriatic 2007-2013, co-financed by the EU.

11 partners from 5 countries on either side of the Adriatic Sea:

- Province of Rimini, lead partner,
- Institute for Artistic, Cultural and Natural Heritage (IBC) of Emilia-Romagna,
- Veneto Region,
- IUAV University of Venice,
- Province of Pesaro and Urbino,
- Province of Campobasso,
- Skupa (Italy),
- National Museum of Montenegro (Montenegro),
- Municipality of Shkodra (Albania),
- Business Service Centre of Government of Zenica-Doboj Canton (Bosnia and Herzegovina) and Istria County (Croatia).

# ADRIAMUSE Project

## Adriatic Museums Network

### ADRIAMUSE Background

One of the major problem for several Adriatic countries is **reducing the disparities of tourist flows in the different seasons**. Cultural tourism can be indeed one of the winning assets of the area, where its potential is not yet fully developed

The project takes its origins from the consideration that more and **more museums are playing an important role in the offer of cultural tourism** services,

In parallel, a **major information network** has been created among the top EU museums, to raise accessibility to information (please see <http://www.euromuse.net>).

# ADRIAMUSE Project

## Adriatic Museums Network

### ADRIAMUSE Aim and Goals

The AdriaMuse project aims to strengthen the relationships among its partners **by pooling information on cultural tourism** offer in the Adriatic area via an extended use of existing and new information networks.

The project will create **new tools and services**, supported by ICT, able :

- ❑ **to help tourism players, museums and cultural bodies** in implementing innovative ways of **attracting audience interested in exhibitions**.

- ❑ This will increase the number of events where heritage is shown to typologies of target users **not used to visit museums**.

# ADRIAMUSE Project

## Adriatic Museums Network

### ADRIAMUSE Action and Activities

- develop new concepts of cultural tourism, diversifying the typology of visitors and **extending the activities of museums beyond their physical walls**
- improve the **access to information on museum** collections, exhibitions and events organised in the partner areas; extend the service created by euromuse.net **to the Balkan cultural institutions**;
- organise **pilot actions** in the partner areas, to test methodology and tools created for the network.

# DLB Danube Limes Brand Project

Let's explore it together Website : <http://danubelimesbrand.org>

## BackGround

The Roman Empire, its provinces and outer boundaries are at the heart of Europe's identity and history.

10 countries along the Danube from the Black Forest to the Black Sea in Romania share the history as a former Roman province and frontier territory of the Roman Empire, which lasted for more than 500 years.

The Roman Limes is the single largest cultural heritage monument in Europe approved as a multi-national, "Frontiers of the Roman Empire World Heritage Site" by the UNESCO World Heritage Committee in 2005



# DLB- Danube Limes Brand Project

Let's explore it together

The Roman Limes is the single **largest cultural heritage monument in Europe** approved as a multinational, “Frontiers of the Roman Empire World Heritage Site” by the UNESCO World Heritage Committee in 2005

The World Heritage Site “Frontiers of the Roman Empire” **should one day** “consist of the line(s) of the frontier at the height of the empire from Trajan to Septimius Severus (about AD 100 to 200), and military installations of different periods which are on that line.



# DLB- Danube Limes Brand Project

Let's explore it together

<b>Acronym:</b>	DLB
<b>Title:</b>	Danube Limes Brand Extension of the Danube Limes UNESCO World Heritage in the Lower Danube
<b>ETC Programme:</b>	South East Europe 2007-2013
<b>Priority:</b>	Development of transnational synergies for sustainable growth areas <b>Area of Intervention</b> Promote the use of cultural values for development
<b>Total budget:</b>	€ 1.139.782,00 ERDF contribution: € 827.884,00 IPA contribution: € 140.930,00
<b>Start date:</b> 2012-10	<b>End date:</b> 2014-09
<b>Project web:</b>	<a href="http://danubelimesbrand.org">http://danubelimesbrand.org</a>

# DLB-DANUBE LIMES BRAND

Let's explore it together

**DLB PartnerShip** is a TransNational South East Europe 2007-2013 Project, co-financed by the EU. Partnership composed by 9 partners from 8 countries:

UNIVIE - University of Vienna, Department for History Lead partner

DANUNI - Danube University Krems, Department for Building and Environment, Center for Architectural Heritage and Infrastructure Austria Krems ,

MUOP - Municipal Monument Preservation Institute in Bratislava, Slovakia

KRF - Károly Róbert College, Department of Tourism and Regional Hungary Province of Rimini Italy Rimini ,

NIH - NATIONAL INSTITUTE FOR HERITAGE Romania Bucharest ,

NAIM - Institute of Archaeology and Museum Bulgarian Academy of Sciences Bulgaria Sofia ,

IPA partners

AISANU - Archaeological Institute, Serbian Academy of Sciences Serbia Belgrade ,

MSO-AMO - Museum of Slavonia Osijek Croatia Osijek ,

# DLB-DANUBE LIMES BRAND

## Let's explore it together

### Overall Objective

The World Heritage designation on the Danube Limes heritage would **guarantee a long term and sustainable protection and development** and also ensure a proper and adequate utilization of the cultural heritage resources and a great increase in awareness raising.

More and better collaboration between the Danube countries and their relevant institutions in the framework of the European Strategy for the Danube Region as a flagship project will foster the establishment of a **common cultural route, a joint action plan and a common marketing strategy**.



Web Site <http://danubelimesbrand.org/>

## Danube Limes Brand

Extension of the Danube Limes UNESCO World Heritage in the Lower Danube



HOME PROJECT LIMES SITES NEWS/EVENTS LINKS DOWNLOAD CONTACT LANGUAGE

# DLB-DANUBE LIMES BRAND

Let's explore it together

## Work Packages

- ☐ WP 1      Technical Management
- ☐ WP 2      Communication Activities
- ☐ WP 3      New Danube Limes national WH-Nomination Documents
- ☐ WP 4      Development of Danube Limes Brand, overall Marketing Masterplan, concrete Joint action plan
- ☐ WP 5      Identification of local regional resources
- ☐ WP 6      Pilot projects



# DLB-DANUBE LIMES BRAND

## Let's explore it together

All 9 partners in the Danube Limes Brand project participate in a newly created international Danube Limes Day.

The events was scheduled end of June, beginning of July 2014 around the International Danube Day.

The programme offers a wide variety of activities – festivals, bike rides, ships cruise, exhibitions, lectures, conferences, Roman army reenactment group demonstrations, movies – designed for various target groups



# From the Project Concept to the ETC Project Proposal

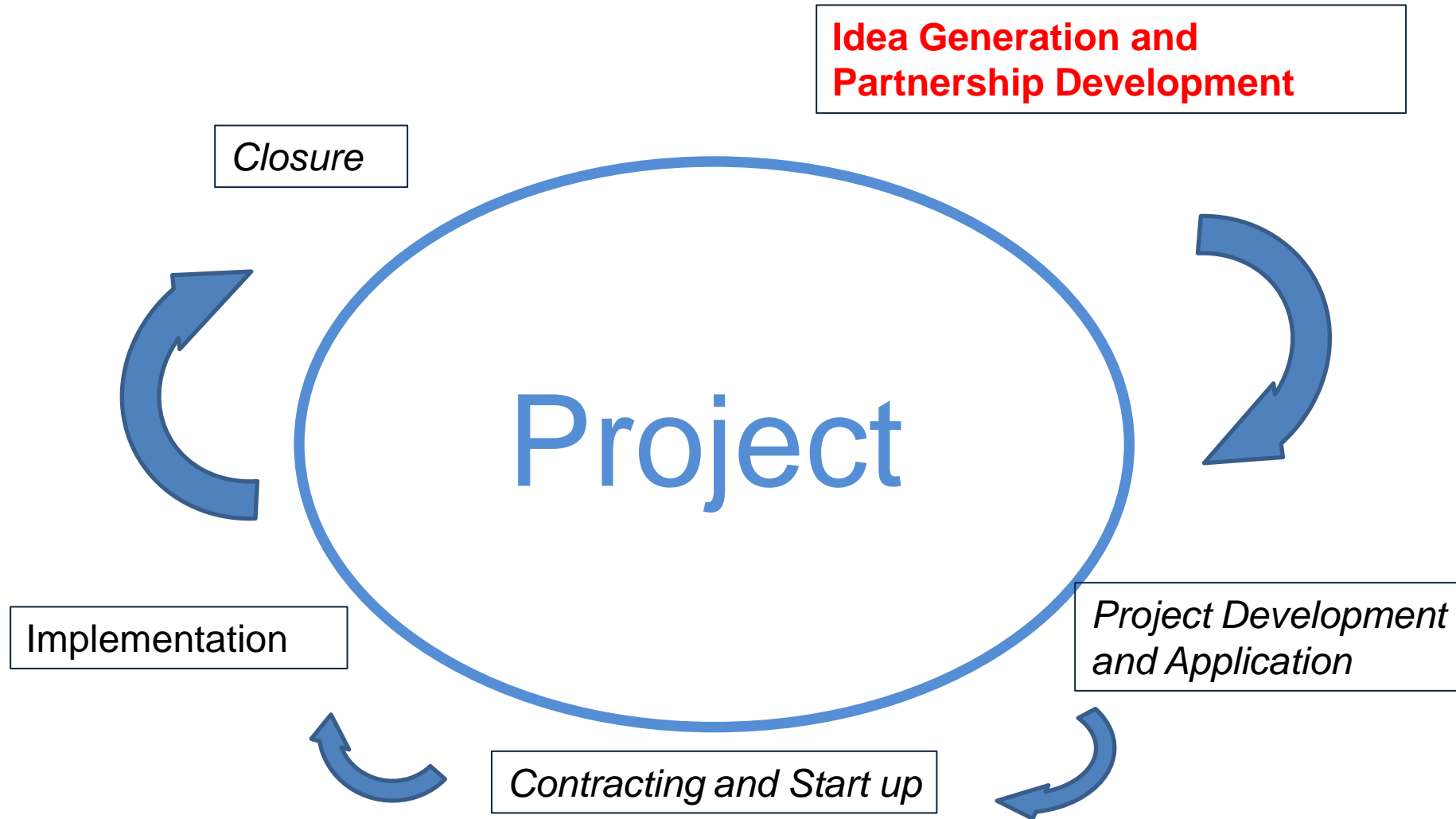
From the Project Concept to the Project Proposal it's a complex process, the two main steps are the following:

- ❑ Project Concept → Project Draft → Detailed Project

- ❑ Searching for Eu Territorial Cooperation Programmes funding opportunities → Selected Programme Call for Proposals → Project Proposal (Project Application Form) fulfilled and submitted

# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project



# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project

We need a project if we have to solve a problem **and** the solution is a bit complicated



## Problem

Last year 1,584,489 tourists spent their holidays in Rimini hotels, summing up 6,683,287 nights,

**But .....**

The very Tourists' majority didn't pay attention, didn't visit the City of Rimini MUSEUM ( Visitors per year are lower then 100,000, majority of them are residents and schools' pupils )

# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project

**Problem → Is the solution feasible and profitable ?**

Let us think that 10% of the tourists every year visits the MUSEUM, it means 150,000 visitors and the additional consequent revenue for the Museum would be € 900,000,

In other words 1 Million EUR more, to invest for the preservation and valorization of the Rimini Heritage

The benefits derived by the solution determine the decision to prepare a project that materialize the expected benefits



# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project

### Designing the Solutions → Who has to be involved ?

Before project elaboration, we need to know more from the “experts” of the problem, in our case

- Cultural Operators
- Tourism Operators
- Public Institutions
- Research Institutions (University, etc.)
- Others (Journalists, etc.)

We need to meet together and assemble different knowledges point of view and opinions

# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project

### From the problems → To the solutions

The output of the “Problem Knowledge” Meeting is the first , rough draft of the Project.

What's happen in the Meeting/s ?

- ❑ First step: Meeting participants first describe the problem from their point of view (Culture, Tourism etc.), so it happens that the problem will be “broken” in subproblems (easier to solve/manage)
- ❑ Second step: Meeting Participants must group the well detailed problems and synthesize those that are considered most relevant

# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project

### From the problems → To the solutions

❑ Third step: Meeting Participants are “kindly asked” to propose their solution to the subproblems, detailing

- What
- Who
- How
- When

❑ Fourth step: again step 2 procedure, Meetings Participants must group the well detailed solutions and synthesize those that are considered most relevant, final discussion and agreement on the solution/s of the Problem,

# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project

### Project Draft → Detailed Project

“Experts” Meeting/s output is a Project draft.

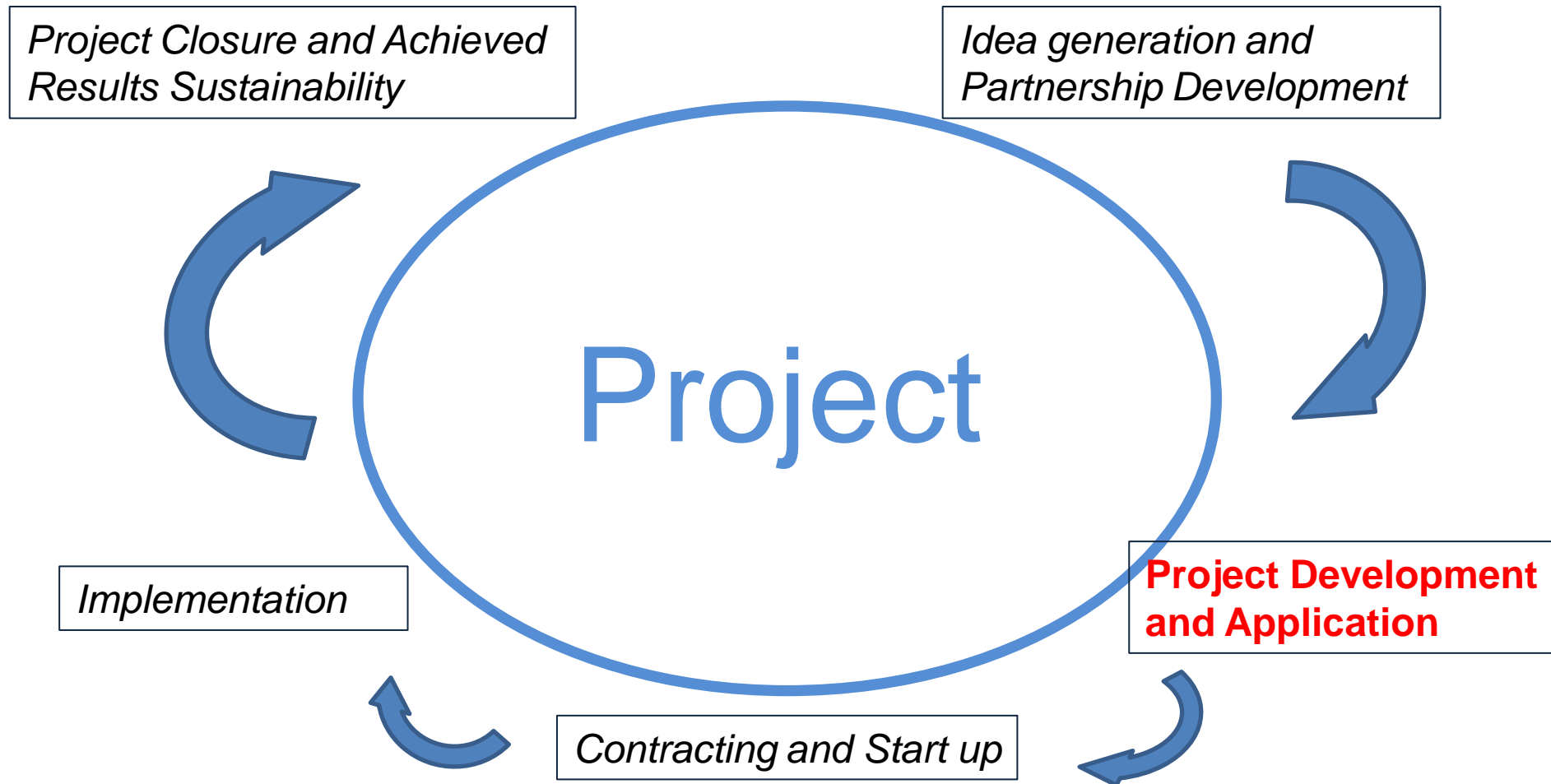
This draft is our foundation stone, on which to build the entire Project:

- ❑ we have to work hard to define in detail every parts,
- ❑ make them coherent,
- ❑ we must make every effort so that the project become a useful tool for achieving the overall objective and the specific objectives

Coming back to our case study, few tourists visit Rimini Museum, let's outline the detailed Project “ More Tourists visiting Rimini Museum”

# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project





# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project

### Detailed Project “ More Tourists visiting Rimini Museum”

#### Outline

- ❑ Overall Objective: Increase to 300,000 tourists visiting Museum within the next 3 years, generating an estimated added revenue € 1.5 M
- ❑ Specific Objectives:
  - 50% of the increase of tourists must be generated from families with children
  - at least 10% of the Rimini 3\* hotel Guests “must” have visited the Museum
- ❑ Project Partnership: Rimini Museum is Project’s Leader, main partners are Hoteliers’ Associations and Consortium, T.O and Travel Agencies

# From the Project Concept to ETC Project Proposal

## Project Concept → Project Draft → Detailed Project

### Detailed Project “ More Tourists visiting Rimini Museum” Outline

- ❑ Overall Budget: EUR 500,000
- ❑ Duration : 24 Months Start 01/05/2016 End : 30/04/2018
- ❑ Work Package :
  - WP0 Design and detail the Project
  - WP1 Project Management
  - WP2 Communication and Disseminations
  - WP3 SWOT and Best Practices Collection
  - WP4 Marketing Plan and Action Plan
  - WP5 Pilot Actions Project
  - WP6 Sustainability
- ❑ Final Conference: Outputs and Results Presentation

# From the Project Concept to ETC Project Proposal

## Detailed Project → ETC Project Proposal

From the Project Concept to the Project Proposal it's a complex process, the output of the first work flow is a Detailed Project, now we have to turn that into a ETC Project proposal by these two following steps:

- ❑ Searching for Eu Territorial Cooperation Programmes funding opportunities for the Touristic Exploitation of the Cultural Heritage
- ❑ Select Programme Call for Proposals, duly clarify the “Game’s Rules”, draw up the Project Proposal, last but not least submit the Project Application Form fulfilled

# From the Project Concept to ETC Project Proposal

## Searching for ETC Programmes funding opportunities

Focusing on the most important ETC Programmes for the tourism sector :

- ❑ *Step 1: Identify relevant programmes and financial instruments, type of tourism-related actions eligible for funding, type and level of funding, who can apply, how to apply*
- ❑ *Step 2: Identify relevant calls for proposals / tender / applications*
- ❑ *Step 3: Get familiar with the call specific documentation and forms (online)*
- ❑ *Step 4: Find partners where useful or required*
- ❑ *Step 5: Submit your proposal / offer / application on time*

# From the Project Concept to ETC Project Proposal

## Searching for ETC Programmes funding opportunities

Identify relevant Programmes and financial instruments

	All	All in rural areas	All legal persons	All legal persons in labour market, education, training	LAG	All legal persons in coastal and inland areas	All legal persons in cult. And creative sectors	Public authorities employment services	Cities	SME	Social enterprises	Entrepreneurs	Higher education / Professional schools	Social partners	Natural persons
<a href="#">ERDF</a>			X												
<a href="#">CF</a>			X												
<a href="#">ESF</a>				X											
<a href="#">EAFRD</a>		X			X										
<a href="#">EMFF</a>						X									
<a href="#">LIFE projects</a>			X												
<a href="#">LIFE – NCFE</a>			X												
<a href="#">LIFE – PF4</a>										X					
<a href="#">H2020 - MSCA</a>	X														

# EU Funding for Tourism Sector (2014-2020)

## Searching for ETC Programmes funding opportunities

	All	All in rural areas	All legal persons	All legal persons in labour market, education, training	LAG	All legal persons in coastal and inland areas	All legal persons in cult. And creative sectors	Public authorities employment services	Cities	SME	Social enterprises	Entrepreneurs	Higher education / Professional schools	Social partners	Natural persons
<a href="#">H2020 - LEIT</a>	x														
<a href="#">H2020 - Reflective</a>	x														
<a href="#">H2020 - SME instr.</a>										x					
<a href="#">COSME - access</a>										x					
<a href="#">COSME - Tourism</a>			x												
<a href="#">COSME - EfE</a>												x			
<a href="#">CEP - TCP</a>							x								



# From the Project Concept to ETC Project Proposal

## Searching for ETC Programmes funding opportunities

Searching ETC Programmes Funding opportunities for Touristic Exploitation of Cultural Heritage

Two Steps:

- ❑ Identify relevant calls for proposals
  - *Cross Border Cooperation Programme*
  - *TransNational Cooperation Programme*
  - *Interregional Cooperation Programme*
  
- ❑ Get familiar with the call specific documentation and forms (online)
  - *Programme Management and Control Manual*
  - *Project Proposal Application form*
  - *Electronic monitoring system*
  - *Etc.*

# From the Project Concept to ETC Project Proposal

## Searching for ETC Programmes funding opportunities

Searching ETC Programmes  
Funding opportunities for  
Touristic Exploitation of  
Cultural Heritage  
we find out **ADRION Adriatic-  
Ionian Programme** offers the  
opportunities we were looking  
for.

Now we have to get in depth in  
ADRION Programme:

- ❑ *Identify relevant calls for proposals*
- ❑ *Get familiar with the call specific documentation and forms (online)*



<http://www.adrioninterreg.eu/>

# From the Project Concept to ETC Project Proposal

## ADRION 1 Call for Proposal



### Interreg V B Adriatic- Ionian Programme – ADRION 2014 -2020

**1° Call for Proposal** will be open from 01/02/2016 until to 25/03/2016 and will follow a single step procedure

**Project Duration** The project implementation shall not be longer than 24 months, starting from the signature of the subsidy contract

### Partnership Requirements

EU financing is only provided to project partners located in the Programme Area  
The ADRION Programme Area comprises .... Italy... Emilia-Romagna, etc....

- ☐ Each project has to involve at least 3 financing partners from 3 different countries of the programme area.
- ☐ Project partnership can be composed of up to 10 financing partners as recommendation

### Project Size

The financial size of the projects submitted must be between:

- ☐ a minimum EU contribution (ERDF + IPA) = EUR 800.000
- ☐ a maximum EU contribution (ERDF + IPA) = EUR 1.500.000.

# From the Project Concept to ETC Project Proposal

## ADRION 1 Call for Proposal



### Interreg V B Adriatic- Ionian Programme – ADRION 2014 -2020

#### 1° Call for Proposal

#### Budget

The ADRION programme will allocate MEUR **33.149.023,20** to the first call for proposals, broken down in ERDF and IPA II funds as follows:

	ERDF	IPA II	Total EU contribution
Priority Axis 1	6.677.418,80	1.199.244,40	7.876.663,20
Priority Axis 2	15.358.062,00	2.830.888,40	18.188.950,40
Priority Axis 3	6.009.676,40	1.073.733,20	7.083.409,60
TOTAL	28.045.157,20	5.103.866,00	33.149.023,20

**Co-Financing rate** ADRION contribution will be limited to a co-financing rate up to 85% of eligible costs for all partners (i.e.: both benefitting from ERDF and IPA contribution). The share of expenditure (at least 15%) not covered by ERDF or IPA funds shall be ensured by national co-financing sources.

Total budget is about EUR 40 M

# From the Project Concept to ETC Project Proposal

## ADRION 1 Call for Proposal



### Interreg V B Adriatic- Ionian Programme – ADRION 2014 -2020

#### 1° Call for Proposal

#### Budget

The first call for proposals is open to the following programme priority axes and specific objectives, summarised below

##### Priority Axis 1: Innovative and Smart Region

*Specific Objective 1.1: Support the development of a regional innovation system for the Adriatic-Ionian area.*

##### Priority Axis 2: Sustainable region

*Specific Objective 2.1: Promote the sustainable valorisation and preservation of natural and cultural assets as growth assets in the Adriatic-Ionian area;*

*Specific Objective 2.2: Enhance the capacity in transnationally tackling environmental vulnerability, fragmentation and the safeguarding of ecosystem services in the Adriatic-Ionian area.*

##### Priority Axis 3: Connected region

*Specific Objective 3.1: Enhance capacity for integrated transport and mobility services and multimodality in the Adriatic Ionian area*

# From the Project Concept to ETC Project Proposal

## ADRION 1 Call for Proposal: **useful for our Project ?**

“More Tourists Visiting Rimini Museum (MTVRM)” Project  
fits the ADRION 1° Call for Proposal Requirements ?

### Partnership Requirements

- ☐ Rimini is located in Emilia Romagna Region (Italy) comprised in Adrion Programme
- ☐ Rimini Museum Belongs to Rimini Municipality, a Local authority eligible in ADRION Programme 1 Call
- ☐ **Problem** Our MTVRM Project has **to involve at least other two** financing partners from two different countries of the programme area (such as Croatia, Slovenia ,Etc)

### Project Size

- ☐ **Problem** The “More Tourists visiting Rimini Museum” Project’s current size (EUR 500.000) **is lower than the minimum size ADRION first call** (EUR 800.000)
- ☐ The other two (at least) MTVRM Project’s new partners will be funded for their activities (at least) with the EUR 300.000



# From the Project Concept to ETC Project Proposal

## ADRION 1 Call for Proposal: useful for our Project ?

“More Tourists Visiting Rimini Museum (MTVRM)” Project fits in the ADRION 1° Call for Proposal Requirements ?

Our MTVRM Project Overall Objective could fit the



Priority Axis 2: Sustainable Region *Specific Objective 2.1: Promote the sustainable valorisation and preservation of natural and cultural assets as growth assets in the Adriatic-Ionian area;*

Objective 2.1 Total amount available for funding approved Projects is EUR 18,188,950,00 +15% National Fund it sum up EUR 21,398,823,00.

Foreseeing that the proposed project average budget will be 1,2 M, at the end of the day 18 Projects will be financed under specific objective 2.1

# From the Project Concept to ETC Project Proposal

## ADRION 1 Call for Proposal: useful for our Project ?

“More Tourists Visiting Rimini Museum (MTVRM)” Project fits in the ADRION 1° Call for Proposal Requirements ?

**Priority Axis 2** Sustainable Region

**Specific Objective 2.1** Promote the sustainable valorization and preservation of natural and cultural heritage as growth assets in the ADRION area

**Project Proposal** We decide to enlarge our Project towards the creation of a Cultural Route **The ROMAN CITIES Cultural Route in the Adriatic-Ionian basin**

- ☐ Project Purpose
- ☐ Challenges and opportunities tackled by the project
- ☐ Objectives
- ☐ Partnership
- ☐ Foreseen Budget and project duration

# From the Project Concept to ETC Project Proposal

## ADRION 1 Call for Proposal: useful for our Project ?

**Project Proposal** The ROMAN CITIES Cultural Route in the Adriatic-Ionian basin

❑ Project Purpose: *to develop a Roman Civilization Cultural Route with the aim to preserve and promote the common Adriatic Ionian Roman cultural heritage*

❑ Challenges and opportunities tackled by the project: *Although tourism is already one of the fastest growing economic activities in the Adriatic- Ionian Region, and one of the main contributors to the area's GDP, there two key issues to be solved, seasonal and spatial concentration of tourists. Both the coasts are fully crowded during summer months (July and August especially) but the rest of the year are more or less out of tourism flows, Cultural Tourism seems to be the strategic solution*

# From the Project Concept to ETC Project Proposal

## ADRION 1 Call for Proposal: useful for our Project ?

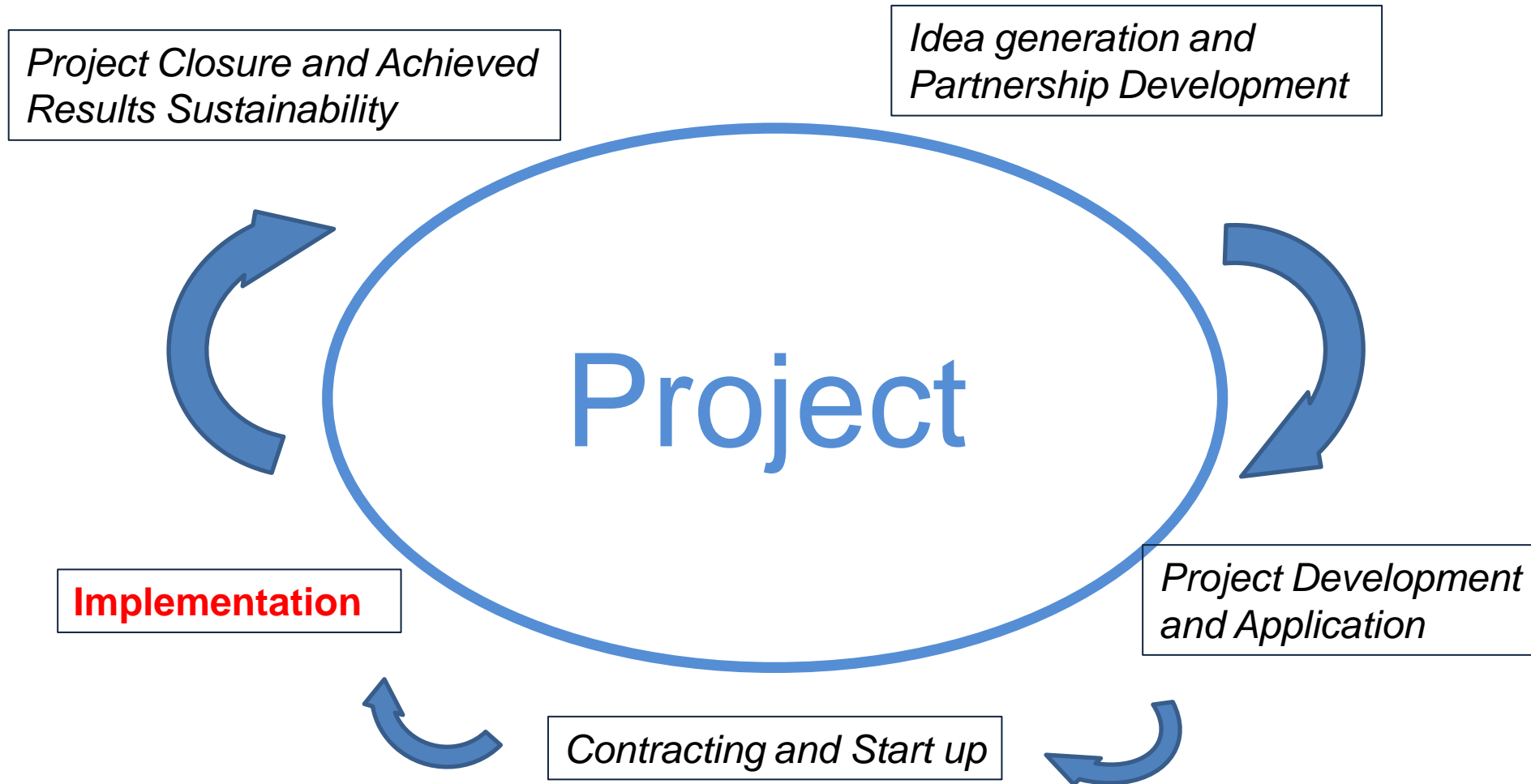
**Project Proposal** The ROMAN CITIES Cultural Route in the Adriatic-Ionian basin

❑ Objectives: *The main objective is **to define and promote a Cultural Route** on the theme of evidences of Roman Civilization in Cities and Towns within the Adriatic and Ionian sea basins, as leverage for a new strategic tourism product targeted to fast growing cultural tourists and the consequent their economic valorization of the area*

❑ Partnership: *The potential partnership includes **8/10 partners**, representing locations with important Roman Civilization evidences (Albania, Croatia, Greece, Italy, Serbia, Slovenia), 1 University and 1 certified Cultural Route of CoE*

❑ Foreseen Budget and project duration: *Each partner counts on an average) budget of 150,000 Euro, budget amounts at about EUR **1,200,000**. The project will last in 24 months.*

# From the Project Implementation to the Achieved Results Sustainability



# From the project implementation to the Achieved Results Sustainability

**Project Implementation** *The role of project management is to facilitate and enable collaboration and communication throughout the implementation phase when the actual project work is carried out according to the plans that were developed jointly by the partners.*

- ☐ Keeping track of the project
- ☐ Differences between monitoring, evaluation, reporting and control
- ☐ Monitoring & evaluation at project level
- ☐ Activity reporting
- ☐ Changes to activities, budgets, partnerships
- ☐ Information and communication

# From the project implementation to the Achieved Results Sustainability

## Project Implementation **Keeping track of the project**

❑ No matter how good the original plan is there *will always be some deviation from it* during implementation. This should be anticipated and the aim of project management is *to track this deviation*, make sure it stays within the scope of the project and *redirect activities* to get back on track

❑ How to start tracking?

- *Fix the project baseline* as a reference for comparison
- *Define what information you need from partners and when.*
- *Define margins* and the scope for variation that can be tolerated to achieve objectives with the resources given
- *Document and communicate variation* to partners, i.e. estimated and real progress
- *Decide on a general approach about how to deal with different degrees of deviation from the plan (slight deviation within the scope, etc.)*



# From the project implementation to the Achieved Results Sustainability

## Project Implementation **Monitoring & evaluation** at project level

□ *Monitoring project progress is a main programme management tool. In simple terms monitoring can be described as follows:*

- **What?** *Monitoring is a **check of project progress***
- **How?** *It involves **regular tracking** of the inputs, activities, outputs, results and impacts in a project or programme*
- **Why?** *Provides information by which project and programme management **can identify and solve implementation problems** and assess progress towards the project's objective*

□ *the overall responsibility for project monitoring will be with the Lead Partner.*

# From the project implementation to the Achieved Results Sustainability

## Project Implementation **Monitoring & evaluation** at project level

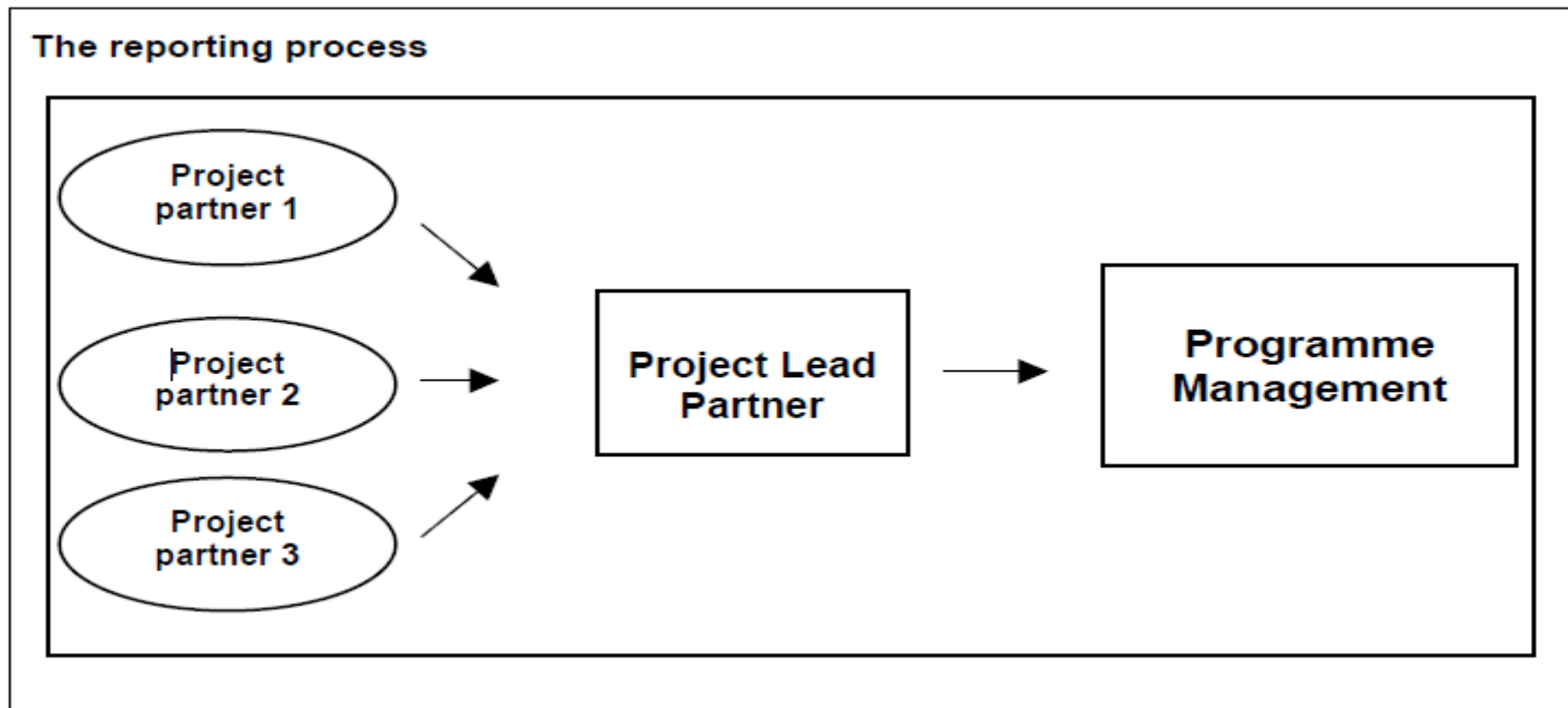
In order to carry out effective project monitoring programmes usually require that projects submit:

- ☐ *Written status reports*
- ☐ *Updated lists of activities, risks, problems and issues*
- ☐ *Updates to the plan and schedule in order to reflect actual progress*
- ☐ *Comparisons of actual costs to budgeted costs and explanations for significant differences*
- ☐ *Certified statements of expenditure*

# From the project implementation to the Achieved Results Sustainability

## Project Implementation **Activity** reporting

Activity reporting is used by programmes for project monitoring. Usually projects report to programme management on a 6-monthly or quarterly basis.



# From the project implementation to the Achieved Results Sustainability

## Project Implementation **Changes to activities, budgets, partnerships**

Project changes usually require approval from programme management. In order to help the programme management make an informed and timely decision regarding the requested change it is best to provide information on:

- ☐ *The nature of the change (activity, partnership, etc.)*
- ☐ *Who does it affect – one partner/ the whole partnership?*
- ☐ *Does it have an effect on the project budget?*
- ☐ *Does it have an effect on the project timeframe?*
- ☐ *Is there a danger that the project will not deliver all or part of its activities?*
- ☐ *Is the change related to working methods and procedures or objectives and deliverables?*
- ☐ *Outline alternative solutions, justify them in terms of complying with the original AF*

# From the project implementation to the Achieved Results Sustainability

## Project Implementation **Information and Communication**

Do other people know about your work?

Does your project have an impact ?

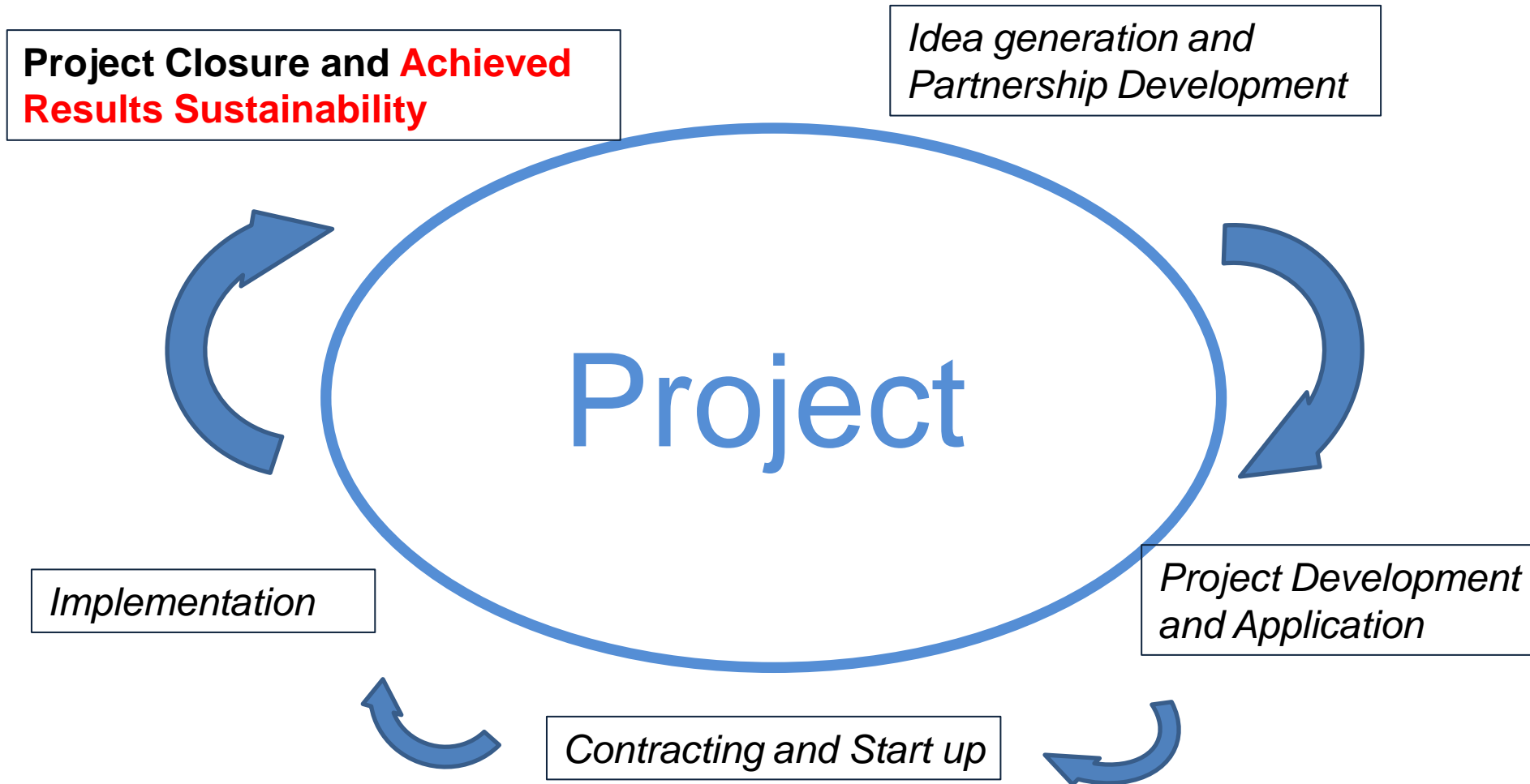
### ☐ **Communication**

- *Connecting with your target audience*
- *Obtaining feedback and follow up on the impact from your activities;*
- *More targeted;*
- *Carried out throughout the lifetime of the project.*

### ☐ **Publicity**

- *Getting the information about your project out there;*
- *Usually one way – little room for feedback;*
- *Wider audiences;*
- *Mainly carried out at implementation and especially at project close phase.*

# From the project implementation to the Achieved Results Sustainability



# From the Project implementation to the Achieved Results Sustainability

## Achieved Result Sustainability: a Successful Case Story **The Roman Emperors and the Danube Wine Route-1° Phase**

In 2008 for the needs of Serbian Ministry of Economy and Regional Development colleagues from Faculty of Economics in Belgrade developed a Master Plan under the name *The Roman Emperors Route*.

Basic idea of the Route was related with the fact that 17 Roman Emperors were born on the present territory of Republic of Serbia, leaving behind important and attractive architectural, technical, artistic and religious achievements.

Based on the fact that in that point in time **cultural tourism was a raising branch in the field of tourism in general**, idea was recognized as a strong potential for further improvement of touristic capacities in Republic of Serbia and surrounding region.



# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route - 2° Phase

In 2012, Danube Competence Center (DCC) submitted a project to the European Commission under the title “Cultural Routes in Middle and Lower Danube: Roman Emperors and Danube Wine Route”

Project supported by DG Enterprise and Industry, through Competitiveness and Innovation Framework Programme of the European Commission (CIP).  
Trans-national cooperation projects on European Cultural Routes

Project value: 180,000 EUR

Lead Partner : DCC + 7 additional partners:

# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route Implementation

### Project's Goal

- ❑ The main aim of the Route is the promotion and development of **cultural cross-border tourism in the Danube regions of Bulgaria, Croatia, Romania and Serbia**, which contribute profoundly to the European heritage and cultural identity.
- ❑ The **wine, as the key subtheme**, blends in conceptually with the introduction of Roman culture and social mores into the Danube region.

### Selection of Localities

- ❑ In cooperation with partners qualitative and quantitative analysis was done in order **to select equally proportional number of Roman locations** and wine regions in all 4 Danube countries.
- ❑ After several meetings and agreement on the criteria Route received its shape. Overall in 4 countries of the Danube Region, **20 Roman locations were selected** and 12 wine regions.

# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route Implementation

### Danube Floating Conference

- ❑ In order to raise the visibility of the project and also meet with the representatives of localities and wine regions included in the Route, during the June 2013 DCC organized a two day Danube Floating conference.
- ❑ During the conference, representatives of the Roman localities and wine regions had the opportunity to present themselves and get in contact with the representatives from other countries
- ❑ In this phase DCC also established a communication with tour-operators in all 4 countries in order to introduce them with the fact that new cultural route (potential tourism product) is being developed.

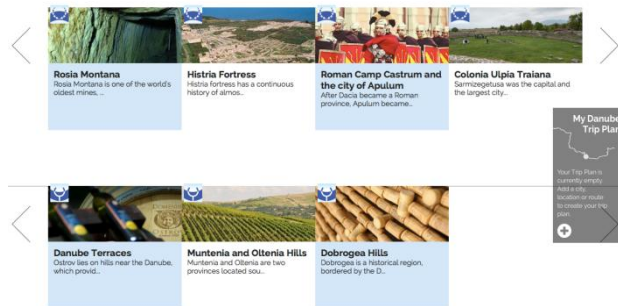
# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route Implementation

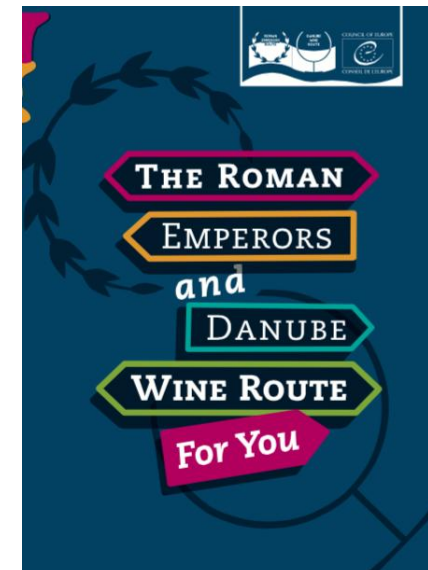
Internal communication of the route:

- ❑ DCC Has created a mailing list of all stakeholders through which DCC bulletin was sent out on regular basis and also all other important information.
- ❑ Profiles of all stakeholders along the route on danube.travel portal.

❑ Online promotion of the Roman localities and the wine region



❑ Development of RER & DWR pocket guide (6 languages)



# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route Implementation

Involving the Tour Operators and Journalists

❑ In late 2013 DCC organized a **FAM trip through all 4 countries** of the Route in order to present the locations and wine regions to the international tour operators and journalists.

❑ Guests were arriving from the countries that were defined **as the Route target markets (Germany, BENELUX)**

-Goal was **to raise the visibility** of the route on international level and also receive a **feedback from the TO's** in order to improve the capacities of the route( *Comments after the trip Bad infrastructure (roads + touristic)/ Low level of interpretation/Low level of touristic service on certain locations/Low marketing cohesion between the route stakeholders/Very long and exhausting trip if tourists want to visit the whole Route*)

# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route 3°Phase

The very interesting results achieved in the “Cultural Routes in Middle and Lower Danube: Roman Emperors and Danube Wine Route” were the trigger for a new Project

RER / DWR II: The Roman Emperors  
and the Danube Wine Route going to the Market

again supported by European Union Project value: 318.000 EUR

It has started in April 2014, it lasted until September 2015 (Duration: 18 months)

### **Project's Goal:**

to enhance readiness of the Roman Emperors and Danube Wine Route to be placed on the tourism market by:

- Stimulating competitiveness of the Route;
- Strengthening cohesion within the Route;
- Improving visibility and market uptake of the Route;
- Route product enhancement.

# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route 3°Phase Implementation

- ❑ Creation of Stakeholders' Register: a data base that includes more than 200 different stakeholders (Museums, Local TOs, SMEs, Wineries, Tour Operators, and other stakeholders that create Route network for future cooperation).
- ❑ Building identity of the route: at the beginning of new project DCC established Scientific Committee of the route, consisted out of 5 members experts in the field of history of arts, history and enology
- ❑ Introduction of interpretational panels: In order to improve joint image of the Route, interpretational panels were introduced and positioned on the localities consisted with three type of information:
  - Overall information about the Route
  - Short information about the specific locality
  - Information about the nearby localities and wine regions

# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route 3°Phase Implementation

### Organization of Events

- ❑ Organization of 9 different seminars / workshops that included total of 70 participants from more than 30 local communities along the Route and 25 tour operators.
- ❑ Organization of 10 study trips in the Netherlands, Croatia, Serbia, Bulgaria and Romania with total of 115 participants;
- ❑ Organization of 4 stakeholders meetings with total of 90 participants.



# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route 3°Phase Implementation

### Organization of Events

- ❑ Organization of 9 different **seminars / workshops** that included total of 70 participants from more than 30 local communities along the Route and 25 tour operators.
- ❑ Organization of 10 **study trips** in the Netherlands, Croatia, Serbia, Bulgaria and Romania with total of 115 participants;
- ❑ Organization of 4 **stakeholders meetings** with total of 90 participants.
- ❑ Organization of **2 FAM trips bringing together 31 tour operators** from Germany, Netherlands, Belgium, Croatia, Serbia, Bulgaria and Romania.

# From the Project implementation to the Achieved Results Sustainability

## The Roman Emperors and the Danube Wine Route 4° Phase – **Evaluation and CoE-Cultural Route Certification** with the collaboration of European Institute of Cultural Routes (EICR)

### Evaluation and certification

- ☐ End of 2014, DCC applied at the EICR for official certification.
- ☐ An evaluator was provided from the side of EICR.
- ☐ The evaluator gave positive feedback to the EICR
- ☐ April 2015, official presentation of the Route took place in Luxembourg, in front of the EICR Evaluation Commission.
- ☐ **Route was officially certified on May 20<sup>th</sup> 2015.**

# From the Project implementation to the Achieved Results Sustainability REDWR is a CR

## The Roman Emperors and Danube Wine Route

*consists of archaeological  
sites, each with their own  
unique histories that are  
monuments to the leadership  
of the Roman emperors in  
their defense of the Danube  
Corridor.*

Incorporated into the  
programme "The Council of  
Europe Cultural Routes": **2015**

**Countries:** Bulgaria, Croatia,  
Romania and Serbia



**Thank You**  
**for your Attention**

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PS: Hoping to see you next Seminar on April 26<sup>th</sup>